



WARRANTY COVER

Designer Living **For Less**

Customer Name			
Address			
Telephone No.		Date Installation Completed	/ /

Your warranty as outlined below will start from the date of completion above. This does not affect your statutory rights.

**SIGNED ON BEHALF OF
KITCHENS DIRECT NI** _____

ITEM	LEVEL OF COVER
Doors	5 Years (1)
Panels & Carcasses	5 Years
Handles	3 Years
Hinges & Drawers	5 Years
Worktops & Upstands	1 Year (2)
Sinks & Taps	1 Year Labour, Parts as per Manufacturer (3)
Installation/Trades	1 Year (4)
Lighting Fixtures	1 Year (Bulbs not included) (5)
Other Accessories	1 Year (6)
Electrical Appliances	As per Manufacturer's Warranty (7)
Worktop Joints	None – please see note 8 on next page (8)

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Terms and Conditions of Warranty

1. Doors are covered against any manufacturing defect that would occur under normal wear and tear for a period as outlined above. Care should be taken with heat sources like ovens and hobs and around water. Doors include the accessories – Cornice, pelmet, Decor panels and plinth. Doors and accessories should be cleaned using a damp cloth and if necessary a very mild detergent.
2. Laminate Worktops and Upstands are covered against any manufacturing defect that would occur under normal wear and tear for a period as outlined above. Worktops and Upstands should be cleaned using a damp cloth and if necessary a very mild detergent.
3. Sinks and Taps are guaranteed as per the manufacturer's warranty. The installation of replacement sinks and taps is limited to 1 year.
4. Installation of the kitchen and all associated trades are covered for a period of 1 year. This includes Plumbing, Electrical, Plastering, Joinery, building and Tiling.
5. Lighting fixtures are covered for a period of 1 Year, excluding bulbs.
6. All other accessories are covered for 1 year.
7. Electrical Appliances are covered by individual manufacturer's warranties. Where required, Customers should contact the Appliance Manufacture quoting the Appliance Make, Model and Serial Number to arrange for an Engineers visit. It is the customer's responsibility to complete and send all Electrical Appliance Warranty Cards for new appliances to the manufacturer at the time of installation.
8. Mitred Worktop Joints are not covered by warranty. It is important that water be kept away from mitred worktop joints at all times and if water lands on a joint it should be wiped clean immediately.

Exclusions: This warranty is null and void if any person, other than a Kitchens Direct NI authorised representative installs, repairs, moves or alters the warranted products without the prior consent of Kitchens Direct NI.

This warranty does not apply in relation to any damage to the warranted products caused by any of the following;

- wear and tear suffered through normal use (including scratches and cuts) or damage caused by impacts or accidents;
- use of inappropriate chemicals;
- mistreatment, negligent use or misuse;
- insufficient or improper care (including inappropriate use of cleaning products);
- fading, discolouration or damage caused by exposure to intensive or excessive light including ultra violet light, moisture or heat (including excessive steam on doors, panels, drawer fronts and cabinets);
- alterations, modifications or use of the Warranted Products which is beyond or inconsistent with the supplied product instructions and which has not been authorised by Kitchens Direct NI; or
- over exposure to heat or water.

Kitchens Direct NI will not, under any circumstances, be liable for indirect, special or consequential loss or damages (such as loss of use, inconvenience, loss or damage to personal property). In no event shall the Kitchens Direct NI liability, under this warranty for a warranted product, exceed the purchase price of that warranted product or its replacement. Kitchens Direct NI's goods come with guarantees that cannot be excluded under UK Consumer Law. You are entitled to a replacement or refund for a major failure. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Proof of Warranty Claim: Claims will not be accepted unless this original Warranty document is provided. The warranty is personal to the original purchaser of the warranted products and may not be assigned or transferred, including to any subsequent purchaser of the property upon which the warranted products are installed.